

Our Policies



[What's Included](#)
[Reserving and Paying for trip](#)
[Changing Tours or Dates](#)
[Accommodations](#)
[Your Responsibility](#)

[What's not included](#)
[Method of Payment](#)
[Travel Insurance](#)
[Cars, Parking, Final Day](#)
[Repeat Customer Discount](#)

[Reservations](#)
[Cancellation & Refunds](#)
[Guest Packet](#)
[Helmets](#)

1. What's Included

Accommodations; most meals; snacks and beverages during each days activities; knowledgeable and friendly guides; entrance fees and costs associated with additional group activities; van support; all transfers including luggage; detailed trip information; Black Bear Adventures T-Shirt and water bottle; gratuities for hotels, and restaurants. [Top](#)

2. What's Not Included

Transportation cost's incurred in arriving at tour point of origin; bicycle equipment; incidental costs incurred at inn's, i.e. phone calls; meals on designated "off" days or nights (this gives you the opportunity to explore the area on your own or with new found friends); alcoholic beverages, and gratuities for BBA tour guides. [Top](#)

3. Reservations

To reserve your place on a Black Bear Adventures Bicycle Tour, you can call us toll-free at 1-888-339-8687 or complete the on-line reservation form. [Top](#)

4. Reserving and Paying for Your Trip

To reserve your spot on a tour a deposit of \$250 is required. The balance of your tour cost is due 60 days prior to the tour start date. Reservations made less than 60 days prior to tour start date require full payment. With your authorization, we can automatically bill your credit card the balance once the final payment is due. [Top](#)

5. Method of Payment

All deposits and final payments can be made with check, or credit card (Visa, MasterCard, or American Express). [Top](#)

6. Cancellation & Refund Policies

Final payment is due 60 days prior to the start of your tour. If you must cancel your reservation, your cancellation fee will be determined according to the following:

Number of days before tour start date.	Cancellation fee per person.
61 or more days	\$75 administration fee
31 - 60 days	25% of tour price
0 - 30 days	50% of tour price

7. Changing Tours or Tour Date

You may switch your choice of tour , or tour date, without charge (subject to availability) at any time up to 60 days prior to your tour. If you wish to change within 60 days the cancellation policy outlined above will apply. [Top](#)

8. Travel Insurance

We strongly suggest that you purchase Trip Cancellation Insurance to assist you in the event of a medical emergency, lost baggage, canceled trip or any other trip related event. <http://www.travelguard.com> [Top](#)

9. Guest Packet

We will send you a Guest Packet with information about your trip shortly after your reservation is confirmed. Included in this packet are: Trip Maps and Driving directions to the first nights lodging location, clothing and gear check list , area information guides , and Release from Liability form.

10. **Accommodations**

Accommodations are the best selections in their respective regions and are chosen for comfort, quality and to be representative of the area's visited. All trip prices are per person and based on double occupancy. Single occupancy options are available on most trips for an additional cost. If you are traveling alone and wish to be placed in a room with another tour participant we will do everything we can to accommodate that request. If we are unable to accommodate the roommate request there will be a single occupancy surcharge assessed.

[Top](#)

11. **Cars, Parking, Final Day**

Driving directions and arrival time to the trips origination point will be provided in your confirmation packet. Parking arrangements will be confirmed with the our final nights host inn or a local parking garage. On the final day of the tour we will return to the inn between 2 p.m. and 4 p.m. [Top](#)

12. **Helmets**

Wearing a helmet is required on all tours. You may use one of our helmets at no charge. [Top](#)

13. **Your Responsibilities**

Guests are responsible for choosing a tour that is suitable for their level of experience, fitness and state of health. Advising Black Bear Adventures of any and all medical and dietary problems or restrictions. Providing Black Bear Adventures with a signed Release from Liability and Assumption of All Risks form before trip departure. Guests are responsible for showing up at the designated starting point with appropriate gear and clothing. Respecting the rights and privacy of other guests and may be asked to leave the tour if , in the opinion of the trip leader the continued participation may prove detrimental to the individual or to the well-being and enjoyment of the other guests. [Top](#)

14. **Repeat Customer Discount**

Previous guests that are returning for another Black Bear Adventures Bicycle Tour will receive a discount of 5% on any scheduled bicycle tour. [Top](#)